



TelecomOptions

CLEARLY YOUR BEST CHOICE

Welcome to Telecom Options!

We thank you for your business and look forward to a long lasting relationship.

To request a service call please call 204-233-6100 or email service@telecomoptions.com. Your request will be addressed in priority sequence.

Our regular business hours are Monday to Thursday 8:30am to 4:30pm and Friday 8:30am to 4:00pm.

For after hours emergency services, please call 204-233-6100 and follow the prompts. Leave a detailed message with a call back number. A technician will reach out to you within two hours.

For service rates please refer to the service rate chart.

If you have questions about your account, please contact 204-233-6100 or email admin@telecomoptions.com.

Please visit www.telecomoptions.com for information on other services and products we offer as well as general information and frequently asked questions. We value your feedback on how to improve our website.

As a courtesy, we provide 3 months free programming and training following the installation of your phone system. If there are ways to improve the service you have been provided or you wish to make some changes to the programming, please call us right away and we would be more than happy to help you out. Your satisfaction is our priority.

Do not forget to like us on Facebook to ensure you receive notifications on the regular draws we do!

The Telecom Options Team



We offer the following:

- Business Phone System
- Phone Lines
- VoIP & SIP Solutions
- Phone Accessories & Headsets
- Toll Free & Long Distance Services
- Conference Calling
- Sound System & P.A.
- Internet Service
- Data & I.T. Solutions
- Structured Cabling, Voice, Data, Fiber, Sound, Security
- Firewalls, Switches & WiFi
- Computers & Servers
- Secure Access
- Alarms & Monitoring
- Surveillance/C.C.T.V.

Give us a call and find out how we can help you today



TelecomOptions

CLEARLY YOUR BEST CHOICE

| SERVICE INSIDE PERIMETER | | |
|---------------------------------|--|---------------------------------------|
| | <i>Reg. business hrs M-F 8:30-4:30</i> | <i>Non-business / Emergency *</i> |
| hourly rate ¹ | \$99.00 | \$148.50 |
| travel | \$25.00 | \$37.50 |
| vehicle | \$15.00 | \$15.00 |

| SERVICE OUTSIDE PERIMETER | | |
|----------------------------------|--|---------------------------------------|
| | <i>Reg. business hrs M-F 8:30-4:30</i> | <i>Non-business / Emergency *</i> |
| hourly rate ¹ | \$99.00 | \$148.50 |
| hourly travel ² | \$50.00 | \$75.00 |
| per km | \$0.50 | \$0.50 |

¹ First hour or part thereof. Subsequent on-site time will be rounded in half hour increments.
² Billed in half hour increments
* Two hour response time

If you are interested in a service agreement, please contact us for options