\Orchestrating a brighter world



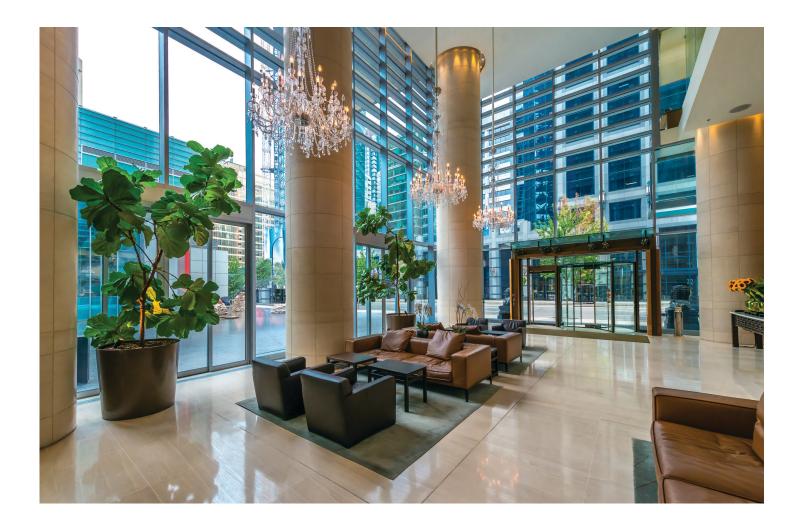
UNIVERGE BLUE

Business Cloud Services for Hospitality

Connect Your Staff, Your Guests, Your World

The hospitality industry accommodates business travelers and vacationers: a diverse clientele with diverse needs. Inspiring brand loyalty requires a high-quality overall guest experience. Communications failures should never be a risk to customer satisfaction.

UNIVERGE BLUE for Hospitality provides a powerful cloud-based communications system: Voice, Mobile, Messaging, Presence, Conferencing, and a full-featured Contact Center. Easily deployed, UNIVERGE BLUE integrates seamlessly with the leading Property Management Systems, providing a superior guest experience.



UNIVERGE BLUE Hospitality

Customized for the hospitality industry, UNIVERGE BLUE connects every member of the staff, from concierge to house cleaning, putting them instantly in touch, whether from the front desk or the penthouse suite.

For Your Guests

- Self-Service Wake-Up Calls
- Direct Room Dialing
- Multiple Guest Languages
- Voicemail
- Failed Wakeup Alert
- Do Not Disturb Service

For Your Staff

- Room Status Monitoring & Reporting
- Integrated Check-In/Check-Out Process
- Maid and Housekeeping Status
- Full Mobility Features PSTN/WiFi
- Automated Attendant
- Call Center

UNIVERGE BLUE

- Scalable & Designed To Meet Future Needs
- Easy To Deploy With Minimal IT Support
- Call Accounting
- Call Recording
- Automated Management Notification
- E911 Direct From Guest Rooms

Property Management System (PMS) Integrations

- Agilysys LMS
- Agilysys Visual One
- AutoClerk
- Amadeus
- Brilliant
- Cenium
- · Centigram
- CMS
- Comfort Suites
- Comtrol 221
- Comtrol 341

- Hilton OnQ (System 21)
- HIS
- Hitachi (PBX)
- Hitachi (VMS)
- HSS Front Clerk
- Lanmark Lexington
- Lodgistix
- · Maestro by Northwind
- Marriott Fosse
- Marriott Full Service (FS)
- · Megasys/Foxwoods
- Micros Fidelio Opera (PBX)
- Micros Fidelio Opera (VMS)
- Mingus Hotello
- Mitel VMS
- Mitel PBX

- MSI NEC NEAX60
- Nortel
- Northstar
- Nova
- · Remco Night Vision
- · Resort Data Processing RDP
- RezStream
- Richie
- SDD Jazz
- SIHOT
- · Softbrands Epitome
- Springer Miller
- Timeshareware
- Victorian
- Visual Matrix WebRezPro
- Zeus

Built by NEC

Backed by 100+ years of experience, innovation and infrastructure investment. NEC is a trusted, global leader in communications technology.



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TelecomOptions

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