

# UNIVERGE BLUE

## Business Cloud Services



# Unified Communications in the Cloud

## Flexible. Economical. Powerful.

UNIVERGE BLUE Business Cloud Services by NEC delivers enterprise-grade Voice, Mobility, Messaging, Presence, Conferencing, Collaboration, Contact Center and more.

## Lower Costs - Improved Productivity

Quick deployment, reliability and world-class security make UNIVERGE BLUE the smart choice for businesses in today's competitive environment.

## At a Glance

- Simple, reliable, secure Unified Communications
- Supports private, hybrid and public cloud UC deployments
- Fully managed cutting-edge communication technologies through OPEX
- Total call control – the latest UC phone features at your command
- Perfect for businesses operating in multiple locations/regions
- Multi-tenant, enterprise-grade security and encryption in the cloud
- Free your IT staff to focus on your core business
- Updates in the cloud without interrupting your business
- 24/7 support and system monitoring

## Built by NEC

Backed by 100 years of experience, innovation and infrastructure investment. Empower your business with UNIVERGE BLUE Business Cloud services by NEC.

## Optimized for Smart Business

Successful businesses of all sizes are adapting to our fast-paced, mobile-focused world by emphasizing speed, flexibility and resiliency.

With the incredible rate of change in technology, capital investment in communications infrastructure has become a significant risk. UNIVERGE BLUE takes the burden of developing, maintaining and securing your communications infrastructure, allowing you to focus on your core business.



## Select. Connect. Grow.

UNIVERGE BLUE is a complete suite of customizable communications services maintained and managed in the cloud. UNIVERGE BLUE keeps your employees and customers in touch. Perfect for businesses with remote workers, multiple locations and/or geographic regions. Fast, agile and scalable communications without boundaries.

## Rich Features Keep You In-Touch

Unified Communications means anywhere, anytime access, on any device. UNIVERGE BLUE delivers features and applications that let you instantly chat, set up on-the-fly conferences, share presentations, documents, screenshots, files and desktop screens. Engage people in real-time dialog and improve customer satisfaction. Empower remote workers. When combined with a loaded UC desktop app, it can completely revolutionize the day-to-day operations of your business.



## Voice

UNIVERGE BLUE provides hosted cloud phone services. All your Voice communication needs in a single solution.

**Features:**

- Automated Attendant
- E911
- Squared Key Emulation
- Seamless transfer between endpoints. Mobile phone, desk phone, softphone.
- Work Groups
- Call Recording



## Presence

Remove location barriers. Across the room or across the country; know who's available, check team calendars, stay connected with real-time status updates.

**Features:**

- Rich Presence
- Microsoft Office Outlook Integration
- Schedule-Based Presence and Availability



## Mobility

Seamless transfer between endpoints. Mobile phone, desk phone, soft phone.

**Features:**

- Find Me/Follow Me
- Call Transfer
- Single Number
- UC Mobile Client
- Single Mailbox Access
- Voice Over WiFi/Data



## Conferencing & Collaboration

Connect, conference, collaborate – 4 participants or 50 – UNIVERGE BLUE puts you in the same virtual space, empowering effective communications.

**Features:**

- Audio Conferencing
- Video
- Voice
- Web Collaboration



## Messaging

UNIVERGE BLUE gives you a powerful selection of messaging features that stay up-to-date with changing technology.

**Features:**

- Unified Messaging
- Instant Messaging/Chat
- Voicemail
- Fax Messaging



## Cloud Contact Center

Build relationships with your customers. UNIVERGE BLUE provides a powerful contact center solution with premium services.

**Features:**

- Multi-Channel Interaction
- Voice Self Service
- Skills-Based Routing
- Robust Reporting
- Automatic Call Distributor (ACD)
- Screen Pops

# Unified Communications in the Cloud

## Changing the Economics

UNIVERGE BLUE is a service, not a capital investment in infrastructure.

Your unified communications infrastructure becomes an Operating Expense (OPEX). Simply choose the best package and features for your business and deploy. Your business has taken a fundamental leap forward for only a fraction of the upfront costs you would have incurred in a traditional Capital Expense (CAPEX) model.

Your business requirements are changing faster than ever before. UNIVERGE BLUE can be customized to fit your exact needs. Because services are delivered from the cloud, you can quickly and easily scale your communications up (or down), ensuring your organization has the tools necessary to stay competitive in the marketplace without straining your budget.

## Step into the Cloud

The world's major companies have made enormous investments in cloud technologies, security and infrastructure. Those investments have already paid off for these international giants, and the rate of innovation and investment shows no sign of slowing.

The cloud is business-ready today. Is your business ready for tomorrow? Let UNIVERGE BLUE Business Cloud Services by NEC be your communications technology partner.

## A Trusted Leader in Communications

NEC is a worldwide leader in communications technologies with a reputation for reliability, quality and customer satisfaction. UNIVERGE BLUE brings communications to the cloud, delivering a powerful, innovative suite of integrated tools to empower your people and revolutionize your day-to-day operations.

With UNIVERGE BLUE, you are partnering with a tradition of innovation and customer support: 100 years of experience and innovation in communications technology.





Feature Sets	Basic Seat	Standard Seat	Premium Seat
<b>Features</b>			
Unlimited SIP Trunking	●	●	●
Unlimited Calling	●	●	●
911 Service	●	●	●
Unlimited 3 Party Conference	●	●	●
Bundled Long Distance (Pooled per Month)*	●	●	●
Call Forward Profiles	●	●	●
Tech Support 24x7	●	●	●
Call Accounting	●	●	●
Voicemail	●	●	●
Unified Messaging - Web-based, E-mail Integration	○	●	●
Included DID	○	●	●
Enhanced Call Coverage keys – Park Keys, Line Appearances	○	●	●
UC Desktop - IM/Chat, Presence, Call Control, User Profiles, Device Management, UC Mobile Client		●	●
Device License – Additional for Softphone or Guest phone		○	●
Basic Mobility – Move Calls Between Cell and Desktop		●	●
Mobile Soft phone – Mobile Only User (WIFI / Cell Data)		○	●
Video Calling – Softphone or Video Phone		○	●
<b>Package Add-Ons</b>			
UC WIFI Mobility - Softphone	○	○	
UC Fax (Inbound Only)	○	○	●
Audio Conferencing	○	○	○
Emergency Conferencing	○	○	○
Desktop Collaboration Moderator	○	○	○
Mass Notification	○	○	○
Additional End Point	○	○	○
Analog Gateways	○	○	○
<b>Carrier Service Add-Ons</b>			
MPLS	○	○	○
Packaged Long Distance	○	○	○
Unlimited Local / Long Distance Pkg.	○	○	○
New DID Numbers	○	○	○
New Toll Free Numbers	○	○	○
Ported DID Numbers	○	○	○
Ported Toll Free Numbers	○	○	○
Directory Listing	○	○	○
<b>Account Add-Ons</b>			
Ring Group	○	○	○
Call Recording	○	○	○
Auto Attendant	○	○	○
SIP/Analog Station Licenses	○	○	○
E911 Emergency Response Location (ERL)	○	○	○
Trunk License – Connect to 3rd Party	○	○	○
Inbound FAX Mailbox	○	○	○
Large Capacity Conference – Web Based Moderator	○	○	○

**Included** 1 Automated Attendant - 1-9,\*,# - 5 Levels deep  
**Per Site** 1 Ring Group  
 1 E911 ERL

● Included

○ Add-On Option

\* LD Minutes included – Basic 50, Standard 75, Premium 150

**Other Fees:** Setup Fees, Cancellation Fees, Telco Setup Fees

Availability of features may vary depending on country.



## Redundancy & Security

Part of a globally connected network, UNIVERGE BLUE data centers are instantly backed up and mirrored in multiple locations to ensure a disaster-proof backbone for your vital business communications.

Each superior UNIVERGE BLUE data center features:

- NEC Fault Tolerant servers
- The highest requirements for global cyber security
- The latest encryption and security protocols
- 24/7 monitoring to protect your network from unwanted guests

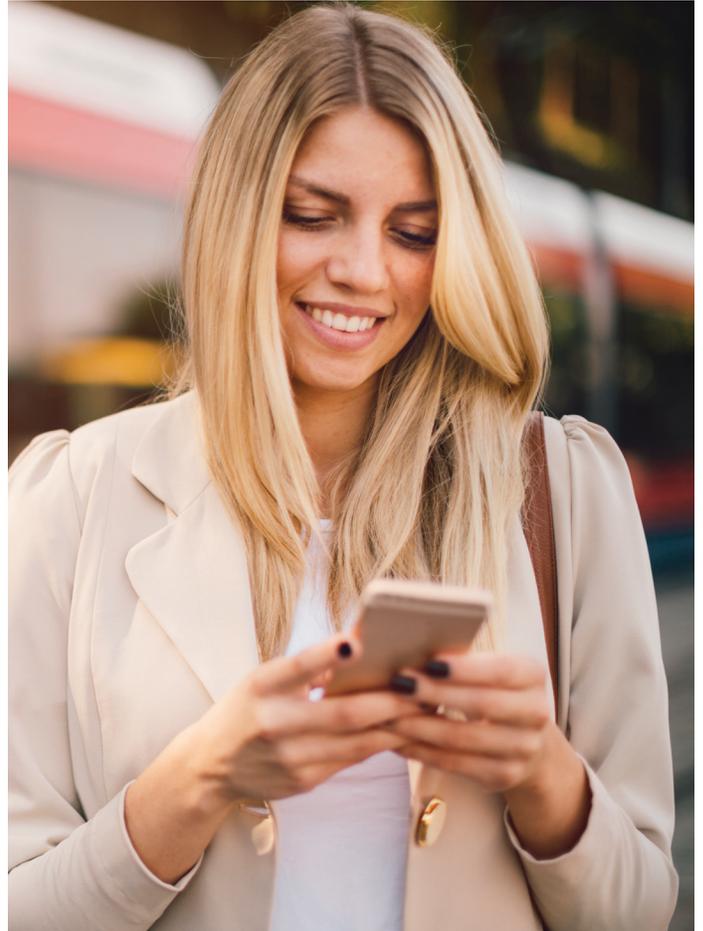
## Support

24 hours a day. 7 days a week. UNIVERGE BLUE support means:

- A voice on the other end of the line
- Issue resolution and follow-up
- Knowledgeable and down-to-earth support experts
- The resources of a global, enterprise-focused corporation

## Peace of Mind Options

Built-in Disaster Recovery and geo-redundant servers boost business continuity for your UC system. Choose from powerful Disaster Recovery applications to protect your communications and data. Choose from optional methods for delivery, including public, hybrid or private Cloud models.



## Your Communications Solution, Unified in the Cloud

Let UNIVERGE BLUE guide your business into the Cloud. All your Voice, Mobility, Messaging, Presence, Conferencing and Contact Center needs are fulfilled with a powerful, economical and flexible solution. As your business changes and grows, UNIVERGE BLUE will be your gateway to new enterprise-grade communications services, applications and features.

**NEC** \ Orchestrating a brighter world

**UNIVERGE BLUE**



Phone: 204-233-6100  
Toll-free: 866-233-6100  
Email: [esales@telecomoptions.com](mailto:esales@telecomoptions.com)